

October 22, 2012

John R. Fortener
Certified Mortgage Advisor
Southeast Mortgage
280 Interstate N. Circle SE
Suite 200
Atlanta GA. 30339

Dear John:

When I receive great service, I want everyone to know about it.

It was a month ago that my husband and I decided to look into refinancing our home. Although our closing is just around the corner, I wanted to take the time to thank you for going the extra mile with us. We were pleasantly surprised to see the financial savings, which made the process fun and rewarding to say the least.

What I liked most about working with you, John, is that you outlined everything so clearly and provided alternative solutions in the event that we weren't able to get the best possible rate. The link you emailed us which consisted of a visual demonstration with your voice talking us through the various scenarios told us that you "really" cared.

I am completely confident in your abilities and will be quick to refer you to my friends and family; in fact, you should be hearing from some of them soon. Our hope is that God will continue to bless your efforts as a trusted mortgage advisor.

Sincerely,

A handwritten signature in blue ink that reads "Tami & Carlton Burr" followed by a small flourish.

Tami & Carlton Burr
Peachtree City, GA